

VILLAGGIO TECCIU' DI CUPPI *** INTERNAL REGULATIONS

THESE REGULATIONS ARE DISPLAYED INSIDE THE VILLAGE. THE ACT OF ENTRY TO THE VILLAGE BY THE GUEST IMPLIES THE FULL AND UNCONDITIONAL ACCEPTANCE OF THE SAME.

Upon arrival, Guests, after leaving their car in the car park, must present themselves at the Reception for check-in procedures. They will be asked to show a valid identity document for legal purposes.

The cabins are available on the day of arrival at approximately 5:00 pm. The various infrastructures such as swimming pools and restaurants are at your disposal throughout the day both for the day of arrival and for the day of departure.

In addition to the key to the cottage, guests will be given a badge to enter the Village for which they will have to pay a deposit of €20.00 which will be returned upon delivery of the same to the reception upon departure.

On the day of arrival at the facility, guests will have to pay the full amount of the stay and pay a security deposit of €200.00 which is non-interest-bearing and will be returned upon departure, unless reimbursed for damage or deficiencies in the property.

In the event of cancellation of the reservation, which must always be made via email, the deposit will be retained in full if the cancellation of the stay occurs within 7 days of the arrival date, 50% within 15 days, or returned in full 30 days before arrival.

In the event that the customer, without notifying the Management, does not occupy the booked cottage by 12:30 on the day following the expected date of arrival, they will no longer have the right to the reservation and will lose the deposit paid.

The parking is unattended and the Management cannot be held responsible for any damage to the vehicle and objects contained within them as it is not liable for theft, vandalism, atmospheric events or other.

Valuables can be deposited free of charge at the management during office hours. We decline any responsibility for any theft of personal property left unattended.

It is our concern to deliver the cottages clean and in full working order. Any deficiencies or problems of any nature in this regard must be reported immediately to our offices, subsequent complaints cannot be accepted.

The holidaymaker is responsible for any damage caused in the cottage during the stay, and undertakes to leave it in order. The dishes and the kitchenette must be washed and cleaned, under penalty of a charge of € 25.00.

The linen change will be carried out exclusively for stays of 10 nights, every 7 days.

On the day of departure the cottages must be vacated by 10:00. The keys and the pass card must be returned to the reception by that time: From 08:00 to 10:00 the cabins can be checked.

Even those who have paid for the entire stay at their agency must collect the receipt at the reception at the end of the stay, paying the tourist tax of the Municipality of Magliolo as per the established terms, like all guests.

Those who wish to receive guests/visitors must go to the reception. The visitor must hand over an identification document, and must pay the established rate. Only in the time slot 11:00-15:00 or 19:00-

24:00 the presence is free (max 4 hours). Failure to collect the deposited identity document, after the scheduled time, represents at a formal and administrative level the proof of the overnight stay inside the Village with the consequent charge of the rate indicated in the price list.

Minors must be accompanied by their parents or by persons who have expressed a proxy or by those who have parental authority, the latter being held directly responsible for the behavior of the minors. Children must also always be accompanied to the various services of the Village by an adult, and be supervised while swimming in the pool and in the common areas.

The Village is organized to allow everyone a stay in privacy and quiet. We therefore ask our welcome guests to respect the hours of silence - from 24:00 to 08:00 and from 14:00 to 16:00. During the hours of silence, radios, audio devices, smartphones, computers and similar must not be audible outside the accommodation units.

It is strictly forbidden to damage the plants, flowers and equipment of the Village, pour boiling, salty or waste liquids on the ground as well as light open fires and dig ditches.

It is forbidden to wash dishes during the hours of silence, food or linen in the fountains used to draw drinking water present in the Village; please use the sinks provided. Everyone is invited to consume water in moderation.

Pets must be kept on a leash and under the strict supervision of their owners, who are obliged to ensure hygiene and safety. They must not create any disturbance. It is forbidden to let pets sleep on the bed inside the cabins. Owners are solely responsible for any damage and/or injury caused to people and/or things by their pets.

Large dogs must always wear a muzzle, even if tied up and left outside the assigned accommodation. They must be accompanied outside the Village to perform their physiological functions. Bags for collecting excrement are available at the Reception. Pets do not have access to the service areas (swimming pool, gym, sauna, solarium and market).

The use of the equipment (sauna, gym, swimming pool etc. except during quiet hours) is at the user's own risk and peril. A swimming cap is mandatory in the swimming pool.

The Management declines all responsibility for any physical problems that may arise from the use of all the equipment and services of the Village, in particular sports, swimming and entertainment activities in general.

The Village has a video surveillance and control service with qualified personnel who are responsible for ensuring compliance with all the rules set out in this regulation.

At the sole discretion of the Management, failure to comply, even partially, with these Village Regulations or behavior that is inappropriate to the rules of coexistence may result in the removal of the guest/s with the related obligations set out in the general booking conditions.

Any dispute concerning the application, interpretation and execution of these Regulations is devolved to the territorial jurisdiction of the Court of Savona.

Magliolo,

Signature for acceptance